Passavant’s Summer Camp Celebrates Five Years

Passavant Area Hospital’s Summer Nursing Camp celebrates five years this week with its four-day Nursing Camp, July 13–16. The camp is free and gives local and area teens an idea if nursing is a career they’d like to pursue. “This is an excellent opportunity to have hands-on patient experiences with a registered nurse at your side. The students encounter real patients and real situations in several hospital settings,” says Karen Daum, Vice President and Chief Nursing Officer.

Activities include:
• Learning how to take a temperature, blood pressure, and count the respiratory rate.
• Learning CPR.
• Listening to heart and lung sounds.
• Participating in a nursing simulation laboratory at MacMurray College.

Twenty area students, ages 14 to 18 were selected to participate. The camp concludes today.

3rd Quarter GPE Scores

GPE performance for the third quarter (April–June) improved with three of four areas achieving performance at or above the 75th percentile. Congratulations to Ambulatory Surgery for achieving scores in the 95th percentile and to the Emergency Department and Outpatient areas for performing in the 76th and 77th percentiles, respectively. The Inpatient Scores improved from 51 to the 54th percentile.

“Thanks for your efforts to improve our Great Patient Experience,” said Becky Goodman, GPE Manager.

Great experiences are created by making an emotional connection. The simplest interactions, such as eye contact, smiling, facing people during conversation; as well as the ability to demonstrate empathy and compassion, have the greatest impact on patients. We are committed to making those connections with each patient or visitor at every visit, every day, every time to deliver the best healthcare experience possible.

Please join us for the D.A.I.S.Y Award Ceremony
July 21| 3 p.m.
Outside Nursing Administration

PERCENTILE RANKINGS
Patient Satisfaction Scores
Q2 | Q3 (April-June)

ED: 56th
IP: 54th
OP: 76th
AS: 95th
IP: 51st
ED: 58th
OP: 64th
AS: 76th
ED: 78th
New ED Assistant Nurse Manager Named

Congratulations to Kris Cox on her recent promotion to ED Assistant Nurse Manager. Kris brings to this position over 22 years of experience at Passavant Area Hospital. She has been dedicated to the emergency department for 15 years. Her experience and expertise will ensure that the ED excels in patient care and is a Great Place to Work! Kris will continue as the Trauma and SANE coordinator while in her role as the Assistant Nurse Manager. Her transition into this new role will begin July 19.

HR Forms Now on the Intranet

Do you ever find that you need a form from human resources and just don’t know when you will have time to stop and pick it up? Now you can access these forms from the hospital intranet. Click the Human Resource tab on the right side of the screen to take you to all the HR Forms. You will find a variety of forms including: federal and state W4 forms, direct deposit forms, Six Flags information, as well as the forms for your birthday blood work. You will be able to print these forms from there. Don’t have a printer or computer? We have these resources in the Human Resource office for your use during our regular business hours of 7 a.m. to 4 p.m., Monday – Friday.

PAH offers pap smears to female employees. Please visit human resources on the day of your appointment and we will assist you.

Did You Know?
The cafeteria is enhancing its offerings in response to employee feedback from the survey and focus groups held earlier this year. One popular addition is the soft serve ice cream machine. Did you know that all the soft serve is now either Dole® Whip or Lowfat Frostline Chocolate and Vanilla. Both are gluten free, lactose free, and either nonfat or low fat and have no trans fat per serving. “The new soft serve selections have been extremely popular,” said Carolyn Clayton, Director of Clinical Dietetics. “We are excited about the new offerings and look forward to even more improvements moving forward.”

DOLE WHIP Nutritional Information: Serving Size: 1/2 cup soft serve (91g), Calories: 90 per serving, Calories from Fat: 5, Total Fat: 0g, Cholesterol: 0mg, Sodium: 10mg, Total Carbohydrate: 21g, Sugars: 19g, Protein: 0g

FROSTLINE Nutritional Information: Serving Size: 1/2 cup soft serve (91g), Calories: 100 per serving, Calories from Fat: 25, Total Fat: 3g, Cholesterol: 0mg, Sodium: 85mg, Total Carbohydrate: 20g, Sugars: 15g, Protein: 0g

Thank you!
Thank you to all the staff and volunteers who assisted during the storm and tornado warning on Monday evening. Your teamwork and efforts around patient safety ensured a great patient experience for all.
—The Operations Management Team

Mid-Week Meditations:

“The Heart ”
Wednesday, July 22
11–11:15 a.m. | Beilschmidt Chapel

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Compliance Assignments

COMPLIANCE ASSIGNMENTS (Pumpkin Day Assignments) have been assigned to all employees. The due date is Oct. 31, 2015.

Jewelry Sale!
The Passavant Auxiliary will host its Annual Masquerade Jewelry Sale, Monday, July 20, 2015 in Meeting Room 4 from 7 a.m. – 4 p.m. Everything is $5. Be sure to check it out!

Sympathy
Sympathy is extended to Dr. Alex Hrynewych on the passing of his brother.