**Online Bill Pay Coming Soon**

Patients will soon have the option to pay their hospital bills electronically.

Passavant has partnered with Relay Health to offer a secure, online business office. The online business office, accessible via passavanthospital.com, allows patients to view their account information, pay on the account using a credit card and review recent insurance and personal payments to the account. Patients are encouraged to establish an account with the online business office for easier access on future visits. Patients may still pay their bill without establishing an account.

The site also offers answers to billing questions, outlines Passavant’s financial assistance program and provides a directory of important resources related to patient billing.

The link for the online business office will be located on the home page of passavanthospital.com.

**Renovated Three South Patient Rooms Now Open**

The Illinois Department of Public Health recently granted approval to Passavant to begin using the 11 renovated patient rooms on the east side of Three South. Work begins soon on the renovation of patient rooms on the west side.

**Obinna Orji, MD, Joins Center for Pain Management**

Obinna Orji, MD, is the new full-time pain medicine specialist for the Center for Pain Management.

Dr. Orji’s pain management uses fluoroscopic and ultrasound-guided procedures to provide treatments such as nerve blocks and steroid injections. He also provides medical pain management when necessary.

Dr. Orji is a graduate of Harvard University. He earned his medical doctor degree from the University of Chicago Pritzker School of Medicine. Dr. Orji served his residency in anesthesiology at New York Presbyterian Hospital (Columbia University) and completed a fellowship in pain medicine at the Cornell Tri-Institute Pain Medicine Program.

Passavant’s Center for Pain Management combines a team of expert specialists to help patients understand the cause of their chronic pain and develop an individualized treatment plan. Commonly treated conditions include back, neck or spine pain, cancer pain, phantom pain, joint and bursitis pain, shingles, post-operative pain and carpel tunnel.
Café menu

August 18–August 24

Hours: The Cafe is open from 6:30 a.m. to 6:30 p.m. except for 10:30 to 11 a.m. and 1:15 to 2 p.m. for cleaning.
Menu subject to change.

Friday, August 18
Breakfast: Oatmeal, Scrambled Eggs, Bacon, Pancakes
Lunch: Tomato Soup, Beef Noodle Soup, Baked Fish, Chicken and Noodles, Steak and Potato Wrap
Dinner: Tomato Soup, Beef Noodle Soup, Garlic Chicken, Crab Cakes, Grilled Cheese Sandwich

Saturday, August 19
Breakfast: Cream of Wheat, Scrambled Eggs, Sausage, Biscuits and Gravy
Lunch: Captain’s Corn Chowder, Black Bean Soup, Smothered Pork Chops, Italian Chicken, Turkey Club Wrap
Dinner: Captain’s Corn Chowder, Black Bean Soup, Roast Beef, Goulash, Meatball Sandwich

Sunday, August 20
Breakfast: Oatmeal, Breakfast Burrito, Scrambled Eggs, Biscuits and Gravy
Lunch: Chicken Noodle Soup, Fagioli Soup, Garlic and Herb Chicken, Meatloaf, Fried Fish Sandwich
Dinner: Chicken Noodle Soup, Fagioli Soup, Roasted Pork, Chicken Parmesan, Hot Ham and Cheese Sandwich

Monday, August 21
Breakfast: Cream of Wheat, Scrambled Eggs, Breakfast Pizza, Biscuits and Gravy
Lunch: Lasagna Soup, Italian Potato Soup, Italian Pork Chops, Glazed Ham, Torpedo Sandwich
Dinner: Lasagna Soup, Italian Potato Soup, Pot Roast, Turkey and Rice Casserole, Grilled Pork Chop Sandwich

Tuesday, August 22
Breakfast: Cream of Rice, Baha Omelet, Sausage, French Toast Sticks
Lunch: Turkey and Vegetable Soup, Tomato Soup, Lasagna, Chicken Strips, Grilled Cheese Sandwich
Dinner: Turkey and Vegetable Soup, Tomato Soup, Chicken Pot Pie, Glazed Pork Chops, Pulled Pork Sandwich

Wednesday, August 23
Breakfast: Oatmeal, Scrambled Eggs, Sausage, Pancakes
Lunch: Beef Noodle Soup, Vegetable Soup, Tuscan Garlic Chicken, Liver and Onions, Cuban Sandwich
Dinner: Beef Noodle Soup, Vegetable Soup, Meatloaf, Garlic Herb Tilapia, Italian Beef Sandwich

Thursday, August 24
Breakfast: Cream of Wheat, Scrambled Eggs, Sausage, Tornados
Lunch: Southwestern Vegetable Soup, Italian Soup, Roast Turkey, Shepherd’s Pie, Philly Beef and Cheese Sandwich
Dinner: Italian Sausage and Vegetable Soup, Lentil Soup, Meatloaf, Southwestern Vegetable Soup, Italian Soup, Spaghetti, Glazed Ham, Fried Chicken Filet Sandwich

Do You Like to Read?
Passavant’s Business in Education partner is Eisenhower Elementary School. Eisenhower is seeking volunteers to read to students during school hours. If you are interested in donating an hour of your time each month, please contact Lori Hartz, marketing and communications, ext. 5755.

Thankful for Outstanding Facility
"I had a recent visit for an always unpleasant procedure. I want to thank the Ambulatory Surgery staff and Daniel Hallam’s, MD, team for making my visit as comfortable as possible. Judy and I are grateful to have such an outstanding facility here in Jacksonville."

Frank Cummings

Monica Schriber
Selected for Daisy Award
Monica Schriber, RN, Emergency Department, is the newest recipient of the Daisy Award. Passavant partners with the Daisy Foundation to give the award each quarter to a registered nurse or licensed practical nurse who consistently demonstrates excellence through clinical expertise and extraordinary compassionate care.

“At this point in my nursing career, receiving the Daisy Award is very special to me,” said Monica. “It means a lot, but I couldn’t do it without my co-workers. They all helped. I work with a great team.”

Monica was nominated for the Daisy Award by a grateful co-worker: “Monica provided excellent care of a patient presenting in the Emergency Department with injuries following an assault. The patient was paranoid, apprehensive, scared and had difficulties trusting staff. Monica provided care and comfort to the patient for over nine hours. Upon discharge, the patient had no ride home. Monica made numerous calls to family, friends and transportation agencies before finally talking with Social Services, who helped provide a taxi ride home. I want to commend Monica for her passion, support and willingness to do everything she could to provide this patient with the care and safety needed. This is an example of a true leader in our department and I’m very proud to have Monica as an advocate for our patients, families and staff.”

Fall Golf Outing Set for Sept. 14
The fall golf outing for employees is Thursday, Sept. 14, at Northridge Hills Golf Course. This is a four-person scramble. A $25 fee per person includes nine holes of golf, cart, dinner and soft drinks. Sign up in Human Resources.
Get Your Cardinals Tickets!

Board the bus and head to St. Louis to see the Cardinals take on the Tampa Bay Rays Friday, Aug. 25.

The combination game and bus ticket is $30 per person. Seats are located in section 265 (third-base side). The bus departs the northeast parking lot at 4 p.m. Game time is 7:15 p.m. The bus returns immediately following the game. In addition, it is a promotion night and the first 30,000 fans receive a “mystery Hall of Fame manager bobblehead.”

Tickets are available in the Marketing and Communications department, weekdays 8 a.m. to 4:30 p.m. Don’t delay! Fewer than 20 tickets remain. Please remember, tickets are for employees and their families and not for resale.

Total Solar Eclipse Coming Monday

Timeline
Begins: 11:47 am | Maximum: 1:14 pm | Ends: 2:40 pm

A total solar eclipse, the first in this region of the United States since 1442, is coming Monday, Aug. 21.

This is the first total eclipse of the sun visible from the contiguous United States since Feb. 26, 1979. The last time a total solar eclipse was visible from coast to coast was June 8, 1918.

A total solar eclipse is when the moon completely blocks the sun. During totality, it will get as dark as night outside and stars will appear.

The path of the total solar eclipse is about 70 miles wide and spreads from Central Oregon through South Carolina. A large portion of southern Illinois will experience the total solar eclipse, while here locally we will see a partial solar eclipse of about 95 percent.

It’s important to use caution when viewing the solar eclipse. The American Academy of Ophthalmology cautions looking directly at the sun, even for a short time, without wearing the right eye protection. Without the proper protection, the sun can damage your retina and even cause blindness. The only safe way to look directly at the sun is through a special solar filter. The solar filter used in eclipse glasses must meet the standard known as ISO 12312-2. Remember, regular sunglasses, even dark ones, are not safe.

Tips to keep your total solar eclipse viewing safe:

- If you see scratches or damage to your eclipse glasses or solar filter, do not use them.
- Always follow directions that come with a solar filter or eclipse glasses. Help children to use both items correctly.
- Before looking at the sun, stand still and cover your eyes with your eclipse glasses or solar viewer. After glancing at the sun, turn away and remove your filter—do not remove it while looking at the sun.
- The only time that you can look at the sun without a solar viewer is during the total eclipse. When the moon completely covers the sun and it gets dark, you can remove your solar filter to watch this unique experience. Then, as soon as the sun begins to reappear very slightly, immediately use your eclipse glasses again to watch the remaining partial phase of the eclipse.
- Never look at the uneclipsed or partially eclipsed sun through an unfiltered camera, telescope, binoculars, cell phone camera or other similar devices. This is important even if you are wearing eclipse glasses or holding a solar viewer at the same time. The intense solar rays coming through these devices will damage the solar filter and your eyes.

Thank You Cupcakes

Employees were treated to cupcakes Aug. 10 as a thank you for the extra effort with the recent CMS Conditions of Participation survey. Members of the strategic leadership team delivered the cupcakes to departments throughout the day.

Rewards and Recognition Honors Social Services and Case Management

The GPE rewards and recognition committee recently recognized Social Services and Case Management for their commitment to strong teamwork and communication with nursing, physicians and other departments. Case Management was also recognized for their work with the CDI program to increase case mix, helping to ensure the two midnight requirements are met and ensuring the appropriate level of care to maximize reimbursement and minimize patient costs when possible. Social Services was honored for their efforts to treat every patient as an individual, advocating for patient rights, managing multiple case referrals and facilitating quick discharge arrangements.

Construction Reminder

Construction is underway to make the space between the south parking lot and the main entrance safer and more accessible. Visitor and patient parking has shifted from the south lot to the east and Emergency Department lots. Golf cart shuttles are available for those needing the service. Employees should never use these lots since they are reserved for visitors and patients.

The drive through the south parking remains open, but is limited to one lane. Please use caution if you travel through this area. The main lobby and handicap accessible parking spaces are open. Foot traffic is being routed around the construction zone.
Change Your Password!
It’s time to change the password you use to log on to your computer. Federal safety and security standards require users to make the change every 180 days.

To change your password:
- Once you are logged in to your computer, press control, alt, delete.
- Click on the “change your password” option.
- Complete the three fields.

Passwords should be hard to guess, but easy to remember.

You may change your password now. The deadline to change your password is Sept. 12. After Sept. 12, you’ll be forced to change your password if you haven’t already done so.

If you have questions about the password change, please call ext. 3119 or stop by Information Systems. Employees may also submit a help ticket with their question(s).

National Breastfeeding Month
Breastfeeding is BEST

The World Health Organization recommends mothers worldwide to exclusively breastfeed infants for the child’s first six months to achieve optimal growth, development and health. Thereafter, infants should be given nutritious complementary foods and continue breastfeeding up to the age of two years or beyond.

There are many benefits to breastfeeding for the mother, baby and even the environment.

Mother benefits include:
- Reduced risks for ovarian/breast/endometrial cancer, type 2 diabetes, rheumatoid arthritis, osteoporosis, cardiovascular disease and postpartum depression
- Return to pre-pregnant state sooner
- Bonding between mom and baby

Infant benefits through immunities include:
- Reduced risk for allergies, obesity, ear/respiratory infections, atopic dermatitis, gastroenteritis, SIDS (sudden infant death syndrome), type 2 diabetes, and dental cavities
- Security and comfort through bonding

For the environment there’s less waste since there are no formula bottles, packaging, etc. For new parents, it’s easier on the pocketbook as there is no cost for formula and bottles. Breastfeeding can also lead to productivity at work. Breastfeeding makes infants healthier, which means fewer doctor visits and less missed work for parents. The American Academy of Pediatrics says a recent pediatric cost analysis showed that if 90 percent of mothers in the United States would breastfeed exclusively for six months, there would be a savings of nearly $13 million a year.


Register Now for Lean Six Sigma White Belt Workshop
The next Lean Six Sigma (LSS) white belt workshop is Wednesday, Aug. 30, from 9 a.m. to 3 p.m. in Meeting Room 3. To register, please contact Jennifer Flynn, quality, safety and operations improvement manager, ext. 3443.

LSS is an improvement process program to reduce costs while improving the quality of service. The white belt workshop introduces employees to the tools and methods of LSS.

One America Here Aug. 24
A representative from One America, the administrator of our pension plan, will be at Passavant Thursday, Aug. 24. Please contact Human Resources, ext. 3391, to schedule an appointment.

Foundation to Sponsor Beardstown Screenings
The Passavant Foundation is sponsoring two colorectal cancer screening kit pickups next week in Beardstown.

Kits will be distributed Wednesday, Aug. 23, 2-4:30 p.m. at the JBS plant (employees only) and 4-6 p.m. at Passavant Rehab Clinic-Beardstown, 400 S. State.

Auction Ends Tomorrow
The current auction ends tomorrow, Friday, Aug. 18. The link to the current auction is on the Plant Engineering page on the PAH Portal of Memorial Central. You will be contacted if you are a winner. You have until Wednesday, Aug. 23, to pick up your winning item(s).

Passavant Auxiliary Gift Shop
Looking for the
New items added daily.
to get 25% OFF